

Rahul Shukla

DevOps & Cloud Support Engineer | 3.7+ Years Experience

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Professional Summary

DevOps and Cloud Support Engineer with 3.7+ years of professional experience at HCLTech, specializing in AWS cloud infrastructure, CI/CD pipelines, automation, containerization, and production support. Proven ability to manage cloud environments, troubleshoot incidents, automate deployments, and ensure high availability and performance of applications in fast-paced enterprise environments.

Technical Skills

- 1 Cloud: AWS (EC2, S3, IAM, VPC, Route53, CloudWatch)
- 2 DevOps Tools: Terraform, Docker, Kubernetes
- 3 CI/CD: GitHub Actions, Jenkins
- 4 Operating Systems: Linux (RHEL, Amazon Linux)
- 5 Scripting: Bash, Python (basic automation)
- 6 Monitoring & Logging: CloudWatch, basic ELK
- 7 Version Control: Git, GitHub
- 8 Web & Servers: Nginx, Apache

Professional Experience

DevOps / Cloud Support Engineer – HCLTech (Aug 2022 – Present)

- 1 Provided L2/L3 cloud and DevOps support for production and non-production environments on AWS.
- 2 Managed EC2 instances, IAM roles, security groups, and VPC networking.
- 3 Designed and maintained CI/CD pipelines for automated build and deployment processes.
- 4 Automated infrastructure provisioning using Terraform.
- 5 Worked with Docker containers and Kubernetes for application deployment.
- 6 Monitored systems using CloudWatch and handled incident troubleshooting.
- 7 Collaborated with development teams to improve deployment reliability and performance.

Projects

- 1 Todo Application – Deployed on AWS with Docker and Nginx, accessible via custom domain.
- 2 Riding Club Website – Hosted on AWS EC2 with Route53 DNS configuration.
- 3 Neumorphism UI Project – Frontend UI project showcasing modern CSS design principles.

Education

Bachelor's Degree – Computer Science / Related Field

Certifications & Learning

AWS Cloud fundamentals, Terraform IaC, Docker & Kubernetes (hands-on project-based learning).